

Frequent Ask Questions

1. What is the Huawei AppGallery “Together In Just One Tap 2020” campaign?

“Together In Just One Tap 2020” campaign (“Campaign”) is a Huawei campaign that rewards Huawei customers who purchase selected Huawei device model from the participating HUAWEI Brand Stores/HUAWEI Operator Stores or HUAWEI Online Official (<https://shop.huawei.com/my/>) from 19th June 2020 to 30th June 2020 (“Campaign Period”). This Campaign comprises of three (3) Events: Lucky Draw, 1 to 1 Give Away Free Gift and AppGallery Rewards. Please refer to the terms and conditions for further details of each event.

2. Who can participate in this “Together In Just One Tap 2020” campaign?

This Campaign is open to all individuals who are residents of Malaysia, and aged 18 years old and above as of 19th June 2020 (“Customer(s)”).

Employees of Organiser, their immediate families, Organiser’s dealers, partners, advertising, creative and public relations agencies, program organizer, their employees and immediate families is not eligible to participate in this Campaign.

3. How to participate in the Lucky Draw Event of this Campaign?

You must within the Campaign Period, purchase the selected Huawei Product below from a participating HUAWEI Brand Stores/HUAWEI Operator Stores or HUAWEI Online Official (<https://shop.huawei.com/my/>) to be entitled to submit an entry for the Lucky Draw Event:-

- a) Huawei Mate Xs
- b) Huawei Mate 30
- c) Huawei Mate 30 Pro
- d) Huawei Mate 30 Pro (5G)
- e) Huawei P40
- f) Huawei P40 Pro
- g) Huawei P40 Pro +
- h) Huawei P30
- i) Huawei P30 Pro
- j) Huawei Matebook X Pro (i7)
- k) Huawei Matebook 13 (R5)
- l) Huawei Matebook 13 (i5)
- m) Huawei Matebook 13 (i7)
- n) Huawei Matebook D 15 R5
- o) Huawei Matebook D 15 R7
- p) Huawei Matebook D 14 R7
- q) Huawei MatePad Pro
- r) Huawei MatePad Pro (5G)
- s) Huawei Nova 7
- t) Huawei Nova 7i
- u) Huawei Nova 7se
- v) Huawei Nova 5T
- w) Huawei M5 Lite 10
- x) Huawei M6
- y) Huawei MatePad
- z) Huawei Sound X
- aa) Huawei Y5 2019

- bb) Huawei Y9 Prime 2019
- cc) Huawei Y9S
- dd) Huawei Y6P
- ee) Huawei Y5P
- ff) Huawei Y7P
- gg) Huawei MatePad T
- hh) Huawei T5 10
- ii) Huawei Watch GT 2
- jj) Huawei Watch GT 2e
- kk) Huawei Freebuds 3
- ll) Huawei Freebuds 3i

To submit an entry for the Lucky Draw Event, you must complete all steps below within the Campaign Period: -

- a) Login to <https://huaweiagcarnival2020.com/> ("Campaign Site");
- b) Answer one (1) question on Campaign Site;
- c) Select the model of LD Huawei Products purchased on Campaign Site;
- d) Insert the serial number of the LD Huawei Products purchased on Campaign Site;
- e) Insert all latest and accurate personal details of Eligible Customer required on Campaign Site;
- f) Attach an image of the proof of purchase of LD Huawei Product, i.e. purchase receipt to the Campaign Site; and
- g) Click "Submit" to submit an entry for the LD Event on Campaign Site.

4. What is the lucky draw prizes for Lucky Draw Event?

Category	LD Prize	Worth (RM)	Quantity Available
Grand Prize	Proton X70	94,390.30	3
Consolation Prize	Electric Scooter Starlight V2	1,099.00	500

5. Is there a number of limit on entry submission for Lucky Draw Event?

Yes. Each Customer of the same NRIC/Passport no. can submit a maximum of five (5) entries only for the Lucky Draw Event throughout the Campaign Period.

6. When is the winner announcement for Lucky Draw Event?

Winners of the Lucky Draw Event will be announced on the Huawei Mobile Facebook page on 24th July 2020.

7. How to redeem 1 to 1 Give Away Free Gift at Hotspot location?

Within the Campaign Period, Eligible Customer is entitled to play the Disk Drop game and stands a chance to win the Free Gifts at the forty-three (43) designated Hotspot locations listed below: -

Hotspot (Mall)	Location
Plaza Low Yat	Ground Floor (Concourse area)
IOI City Mall	2nd Floor (Beside Huawei Experience Store)
Wangsa Walk	1st Floor (IT center main entrance)
Mid Valley	2nd Floor (Inside Huawei Experience Store)
Sunway Velocity	2nd Floor (In front of Huawei Experience Store)

Sunway Pyramid	First Floor (Nearby Experience Store)
PJ Digital Mall	Main Entrance Digital Mall
The Mines	Level 3 (In front of TGV)
Metro Kajang	Main Entrance Metro Kajang
1 Utama	Level 2 (In front Starship Galatica)
The Store Banting	Ground floor (Main entrance)
Rawang Walk	Ground floor (Huawei Experience Store)
Sg Besar	Sg Besar Highstreet, No.47 Jalan SBBC7 (In front of Huawei Experience Store)
Seremban Gateway	Grounf Floor (Main Entrance Gateway Seremban)
Jalan Haji Ahmad	B12 GROUND FLOOR (Huawei Experience Store)
Kuantan Parade	LOT GCE-2 GROUND FLOOR (Huawei Experience Store)
Aeon Mall Kota Bharu	S.36, Tkt 2 (Huawei Experience Store)
KB Mall	Lot 3.13 & 3.15, 3rd Floor (Huawei Experience Store)
Mydin/Giant KT	Lot 3927, Tingkat Bawah (Huawei Experience Store)
Karamunsing Kompleks	Ground Floor (near main entrance)
Imago	2 nd Floor (in front of Nail Studio)
Harbour Mall Sandakan	Ground Floor, (infront of Watson Shop)
Vivacity Mall, kuching	Ground Floor (near Mango Shop)
Wisma Saberkas, kuching	Ground Floor (in front of Bata Shop)
Star Megamall, sibu	Ground Floor (near North Entrance)
Park City Mall, Bintulu	Ground Floor (in front of Guardian Shop)
Boulevard Shopping Mall, Miri	Ground Floor (near Singapore Chicken Rice Shop)
Prangin Mall	Ground Floor (In front HES)
Sunway Carnival	UG Floor, Booth 3 (nearby Parkson)
Aman Central	Level 2 (In front HES)
Kulim Central	1st Floor (In front HES)
Mega Mall	Megamal Pinang concourse area
Central Square Mall	4th floor (opposite of MM gadget store)
Amanjaya Mall	Ground Floor (In front of HES)
Angsana Mall	Ground Floor (In front Escalator)
Taiping sentral Mall	Ground Floor (G-06A), In front of HES
Tesco Manjung	Ground Floor (Beside escalator)
Kluang Parade	Ground floor (Main entrance)
Mahkota Parade	Ground Floor, KG6F (In front of Huawei Experience Store)
Batu Pahat Mall	G Floor (in front of Huawei Experience Store)
KSL MALL	G Floor, B2-2
Sutera Mall	L2 – 665a & 665c
Paradigm Mall	3FK-10A , Level 3 (behind TM booth)

The Free Gift available to be won through the Disk Drop game under this DD Event are as follows: -

Free Gift

Professional tripod stand

Type C HDMI & Converter
Magnetic Car Phone Holder
Kickstand Ring Hook
Glass Bottle
Canvas Shopping Bag
Huawei Umbrella
Huawei AP31 Quick Car Charger
Stainless Steel Thermos (Green)
USB Flash Drive 16GB OTG Type C
16GB Crystal Pendrive (White, Pink & Blue)
Tealive Unitea Card RM20 [by Loob Holding Sdn Bhd]
The Chicken Rice Shop set voucher [by TCRS Restaurants Sdn Bhd]
Starbucks Card RM10 [by Berjaya Starbucks Coffee Company Sdn Bhd]
Promotion Gifts Mini Humidifier
Huawei Body Fat Scale
TWS-K2 Headset

All Premium Gifts listed above are made available on a first-come-first-served basis, while stocks last.

8. How do I get the AppGallery Free Gifts?

Customers who complete Huawei's experience program of Huawei AppGallery Store, Huawei Member Center, Huawei Cloud Storage and Huawei Video according to the instructions of the appointed representative of Huawei at any of the 43 Hotspot locations will receive (i) an AG Scratch Card for lucky draw of AG Rewards of this AG Event and (ii) an AG booklet consisting of vouchers of participating Partners.

9. How do I check my phone's Serial number?

The serial number (SN) will be stated on your device's packaging. You may refer your device's packaging or dial ***#06#** to check your serial number (SN). One serial number (SN) will be counted as one (1) entry.

10. Who should I contact if I have query about this Campaign?

You may contact Huawei's Customer Service at 1800 22 0086 (everyday, 9am – 9pm) for assistance.